Industry Type: Gaming and POS System

Company Size: 201 – 500 employees
Established Year: 2003

About the Company

This company focuses on a wide range of products and services, one of which is the Point-of-Sale (POS) system. Their POS system specializes in automating daily tasks in restaurants and bars, improving efficiency, reducing errors, optimizing peak hour workflows. Additionally, they develop a comprehensive range of products, including VLTs, charitable games, and electronic pull tabs, tailored to meet the specific needs of charitable organizations.

The Problem Statement

The existing POS system lacked integration of the Food & Beverage and Pull Tabs components, which were essential to business needs. Therefore, a Windows desktop application was required to seamlessly combine these systems and address the specific operational requirements of the restaurant/bar.

The Challenge

The challenge lies in designing and developing modules for F&B, Pull Tabs and back-office operations. This requires a seamless integration of payment solutions, while ensuring scalability and flexibility.

The Solution

Spiralogics developed a robust POS application to handle all restaurant and bar activities. The solution includes ongoing support and updates to integrate additional functionalities, ensuring the product consistently meets the clients' quality standard.