

Privacy Policy

Effective Date: 12/10/2024

Last Modified Date: 12/10/2024

Spiralogics ("Company") respects your privacy and is committed to protecting the personal information you share with us through the website (Spiralogics.com) This Privacy Policy outlines how we collect, use, and safeguard your data when you use our App.

1. Information We Collect

When you use SpiralBot, we may collect the following types of information:

- **Personal Information**
 - Your name, email address, and phone number through our contact us page.
- **Automatically Collected Information**
 - Device Information: Details about the device used to access the Website (e.g., operating system, browser type).
 - Usage Data: Interaction data such as feature usage and performance metrics to improve the Website.

2. How We Use Your Information

We use the collected data to:

- Respond to customer service requests and provide technical support.
- Improve the website's performance and features.

3. Sharing of Information

We do not sell, rent, or trade your personal data. However, we may share your information in the following scenarios:

- **With Service Providers:** Trusted third-party vendors who assist with hosting, analytics, or customer support.
- **For Legal Compliance:** When required to comply with legal obligations or to protect our legal rights.
- **With Your Consent:** When you explicitly agree to share your data for specific purposes.

4. Data Security

We take your data security seriously and have implemented industry-standard measures to ensure your information is safe.

5. Data Retention

We retain your information only as long as necessary to fulfill the purposes outlined in this policy or as required by law. Users may request data deletion by contacting us at info@spiralogics.com.

6. Your Rights

Depending on your location, you may have the following rights regarding your personal data:

- Access: Request details of the data we hold about you.
- Correction: Update or correct inaccurate information.
- Deletion: Request deletion of your data.
- Data Portability: Receive your data in a portable format.
- Withdraw Consent: Revoke any previously given consent.

To exercise these rights, contact us at info@spiralogics.com.

7. Cookies and Tracking Technologies

The Website may use cookies or similar technologies to enhance user experience. By using the Website, you consent to the use of such technologies.

8. Updates to This Privacy Policy

We may update this policy periodically to reflect changes in our practices or legal requirements.

9. Contact Us

If you have questions or concerns about this Privacy Policy, contact us at:

Address:

Spiralogics, Inc.
100 North Point Center East, Suite 125 & 200
Alpharetta, GA 30022
USA